REDUCING SPEND WITH QUALITY CONTROL

A MANAGED REVIEW CASE STUDY

THE SITUATION

A corporate client needed a review completed of an internal investigation in five business days. Due to the sensitive nature of the investigation, a single in-house subject matter expert (SME) was assigned to this review to assess whether there was an issue warranting further action.

THE SOLUTION

Given the aggressive deadline and the restriction of having only one SME review the documents, Innovative Driven proposed employing the use of analytics to strategically organize the review.

- 1. Search terms were used to identify the review universe.
- 2. The relevant search terms resulted in approximately 5,000 documents (documents with a relevant search term hit and their family members).
- **3.** The potential review universe was drawn from an email collection.
- **4.** The potential review universe of 5,000 documents is approximately 2.3 GB (2,200 documents per GB).

THE RESULT

ID's expert reviewed only 815 documents and the review was completed in three days, saving the client a total of \$31,505.00.





