



FORENSIC COLLECTION OF SOCIAL MEDIA

1

SCOPING CALL

Client/Counsel discuss social media collection requirements (e.g. user login credentials, public vs. private content, relevant time period, whether only posts are needed or direct messages, videos, photos, about, friends, etc.)

2

ID PERFORMS REMOTE COLLECTION

ID collects identified social media sources. Client/Custodian may be needed if dual-factor authentication is required to access the social media source.

3

CHANGE THEIR PASSWORD

Once the collection is completed, the user is notified so they can change their password if desired.

4

PREPARE DATA & GENERATE REPORTS

ID prepares the social media data and generates reports as searchable PDFs and multimedia attachments. Please note, the content available at the time of collection is what is captured, depending upon the social media source.

5

DELIVER REPORTS FOR REVIEW

If requested and/or the reports are complex or voluminous, ID can load them into its hosting platform for review.