The Case
A major international pharmaceutical firm needed to extract only the email that was subject to legal hold. The migration needed to be done as quickly and efficiently as possible. The 2 BILLION email archive was massive, using 140 TB of storage that posed additional challenges. Key issues that needed resolution included:

- Slow and inaccurate searches for eDiscovery efforts
- Inability to defensibly dispose of email not on legal hold and past retention policies
- Inability to govern email per the company’s information governance policies

The ID Solution
Archiving and migration experts worked closely with the client’s legal and IT teams to define the requirements and architect a solution. They recommended Nuix software for its proven capabilities in addressing huge email archives at similar F500 clients. They targeted specific sensitive email content to be retained and extracted data from a journal archive spanning 11 years. Considering the information governance policies for email retention, the remaining email could be legally disposed per existing policy.

The extracted email was stored and retained in a data lake and indexed with the Nuix Engine, or Workstation. The old archive was made ready to be decommissioned, saving the client countless headaches and budget dollars

Winning Outcome

Speed—email retrieval speed was 10 times faster than any other available option, very important considering the massive volume!

Reporting—the client was able to see exactly how much email would be retrieved and the amount of space required before the project began.

Storage—extracted email was stored in a fully indexed, structured data lake enabling the client to quickly find custodians’ email for ongoing and future cases.