The Case

We had purchased most of IBM’s information lifecycle governance suite, including StoredIQ and StoredIQ for Legal. We needed help installing, setting up, and rolling out both tools.

The ID Solution

The team at ID has a personal approach. A knowledgable account manager conducted a thorough evaluation, taking the time to determine objectives and give suggestions to implement StoredIQ and StoredIQ for legal.

Staff training was a part of the implementation plan. The client laid out the system requirements, and the ID team was by their side every step of the way. The experts at ID helped navigate the applications, tools, and software, and gave guidance on how to go about building their own customizations later.

Winning Outcome

The client reduced time per matter by 15–20 hours, starting with the immediate legal team. Goals and objectives for risk reduction were achieved, and threat from future sanctions greatly reduced. This was highly valuable to the client, taking a proactive approach to data management is a responsible and worth-while investment of time and money. Thinking about the future is fundamental to meeting goals and securing growth opportunities. The ID team helped this client approach tomorrow with confidence!